



Job Description

Climbing Wall Attendant (8 Month Replacement Position)

Reports To: Manager, Athletic Operations – Fitness

Mission: To create an environment that inspires a passion for student success.

Nature and Scope

Reporting to the Manager, Athletic Operations – Fitness the Climbing Wall Supervisor instructs and leads students by providing an enjoyable, safe and encouraging climbing experience. The Climbing Wall Supervisor will be responsible for instructing mandatory safety orientations, supervising all climbing sessions along with creating, implementing and facilitating programming related to the climbing wall. Additionally, the Climbing Wall Supervisor will be responsible for wall maintenance, route changes, climbing equipment inspections and maintaining maintenance logs. Becoming an integral member of a hard-working team of full-time and part-time staff within the ARC, the Supervisor should possess the ability to work both independently as well as a part of a dynamic athletics team and thrive in an environment where you will be interacting daily with a diverse population of students, members and staff.

Job Duties

- Responsible for providing mandatory orientations to all members interested in using the climbing and bouldering wall
- Responsible for the daily operation and supervision of the climbing wall and the climbers
- Responsible for the enforcement of all rules, policies and procedures related to the wall.
- Provide a safe climbing environment while managing risks associated with climbing and bouldering walls.
- Serve as knowledgeable resource for all aspects related to the climbing and bouldering walls
- Create a welcoming atmosphere for guests at the climbing wall
- Demonstrate to climbers with how to successfully auto belay and boulder
- Responsible for reviewing proper technique and rules of the sport of indoor climbing and bouldering with members
- Assists with the delivery of team building and or special events as assigned.

- Serves as an active member of the Emergency Action Plan in the event of an incident.
- Attends and participates in all ARC staff meetings and training
- Remain knowledgeable and up to date with first aid practices
- Responsible for the creation and implementation of fun and creative programs, challenges and events involving the climbing and bouldering walls.
- Changes out clip and climb routes and bouldering routes as necessary, providing routes for all skill levels
- Maintain the cleanliness of the climbing wall areas and holds - chalk build up, sweeping and mopping of mats, climbing wall storage closet etc.
- Maintain the safety of the climbing wall – ensure all holds are tightened, ensure the daily inspection of belay parts are done thoroughly and recorded
- Keep and track inventory of all climbing equipment
- Ensure any part/climbing equipment that needs to be restocked or purchased is relayed to management in a timely manner – chalk, brushes, tools, holds, solutions etc.
- Responsible for the training and supervision of part time staff when scheduled on the wall
- Maintain a good standing with all Students' Association departments and collaborate with them when requested – marketing materials, clubs, events etc.
- Maintain excellent communication with Welcome Desk Associates to ensure booking systems are up to date and reflect any programming changes
- Maintain excellent communication with Fitness & Wellness Coordinators to ensure part time staff coverage needs are met and no programming scheduling conflicts arise
- Ensure all ARC rules and etiquette is met – proper attire, behaviour, etc.
- Document and report to management any injuries/incidents occurring on the wall
- Remain knowledgeable on indoor climbing equipment, techniques, and trends
- Adheres to associated Students' Code of Safe Practices
- Other duties as requested by management

Core Competencies

- Safety awareness
- Communication
- Team Work
- Encouraging/motivating attitude

Desired Skills and Qualifications

- Post secondary education (fitness, rec, leadership, sports management etc. ideal)
- Previous experience working in a climbing gym required
- 1-2 years of rock-climbing experience
- Comfortable standing/moving for long periods of time

Compensation

- This position is part of CUPE Local 5154 – pay level 4 (\$30.58 - \$33.88)
- This position is a full-time position, 35 hours a week.
- The Algonquin Students' Association offers a comprehensive benefits package to its employees.
- 8-month replacement position. (August 12th, 2024 – April 29th, 2025)