



Job Description

Starbucks Barista, Part Time

Reports To: Manager, Starbucks.

Mission: *To create an environment that inspires a passion for student success.*

Desired Results of the Position:

- Provide exceptional hospitality service to students, college employees and the campus community.
- Engaged team member that inspires all to deliver and model excellent work.
- Ensure efficient Café operation with active, effective communication.

Nature and Scope:

The Part Time Student Barista is responsible for modeling and acting in accordance with Starbucks and the Algonquin Students' Association guiding principles while providing legendary service to all customers. In this position you will be part of a team responsible for creating a positive Starbucks experience for our customers while providing prompt service, quality beverages and products, and maintaining a clean, safe and comfortable store environment.

Job Duties:

- Deliver legendary customer service.
- Provides quality beverages, whole bean, and food products consistently for all customers by adhering to all recipe and presentation standards. Follows health, safety and sanitation guidelines for all products.
- Maintains a calm demeanor during periods of high volume or unusual events to keep store operating to standards set by full time Barista Lead, Assistant Manager and/or Starbucks Manager.
- Participates in all partners training.
- Contributes to a positive work environment.

- Consistent compliance of Starbucks QASA standards. Completes all required legislated workplace health and safety training.
- Know how to operate all equipment properly and respectfully.
- Participates in all Starbucks customer service programs.
- Follows Student Association & Starbucks operational policies and procedures, including those for cash handling and safety and security, to ensure the safety of all partners during each shift.
- Follows all POS and Starbucks card reader procedures, as trained.
- Acts with integrity, respect and honesty.
- Implements 'FIFO' rules for food and beverage products.
- Knowledge and participation of store promotions.
- Available to work a minimum of two shifts per week.
- Maintains regular and consistent attendance and punctuality.
- Adhere to all dress code rules.
- General duties as assigned.

Core Competencies:

- Customer Focus
- Communication
- Coaching and Mentoring
- Teamwork
- Time Management
- Enthusiastic

Desired Skills and Qualifications:

- Hospitality and customer service experience is an asset.
- Ability to understand and carry out oral and/or written instructions and request clarification when needed.
- Ability to learn quickly.
- Ability to work in a team.
- Strong interpersonal skills.
- Maintain effective working relationships with managers and other employees.
- Ability to perform and sustain physical activity for extended periods of time.
- Willing to work non-traditional shifts.
- OWHAS (training provided)
- WHMIS (training provided)
- Barista Certification (training provided)
- CPR and First Aid Certificate (preferred)

Work Conditions

- Work in a hospitality service setting, with exposure to extreme temperatures.
- Manual dexterity is required to use a tablet, oven, brewer, Mastrena machines, and other equipment.
- Ability to lift 40lbs required.
- Fast-paced environment.

Compensation

- Salary \$17.20 per hour.
- Work week will be flexible with some weeks being more hours and some being less.
- 4% vacation pay per pay period.

Application Procedure:

Submit resume, class timetable (if available) and contact information to the attention of Starbucks Manager: dedrics@algonquincollege.com

OR

Bring in person Monday to Friday to the manager on duty at our Starbucks store.

The Algonquin Students' Association values diversity and is an equal opportunity employer. We offer an inclusive work environment and encourage applications from all qualified individuals. Workplace accommodations are available. While we thank all those who apply, only those to be interviewed will be contacted.